

# Salt Palace Convention Center - Event Technology Services Department

## EXHIBITOR SERVICES INFORMATION

The Salt Palace Convention Center offers an array of services all designed to help make your event a success.

### WIRED INTERNET

**Internet Basic:** a single, shared, 5 Mb Internet connection with one private IP address.

**Internet Business:** a single, shared 20 Mb Internet connection with one private IP address.

**Internet Dedicated:** a single, dedicated Internet connection, 5, 10, 20 Mb and more.



### WIRELESS INTERNET

**SP Premium:** high-speed WiFi network available throughout the facility. Designed for exhibitors who only have a few wireless devices. This service can be purchased in advance on the order form, or onsite via the network splash page.

**HotSpot:** a custom network dedicated to your exhibit booth. Designed for exhibitors with multiple wireless devices and visiting guests. Packages available with 20, 30 and 50 Mbps.

**Smart WiFi:** a custom service designed for a device that cannot use the SP Premium or Connect! Spot services. These types of devices may include smart TV's, streaming media devices, credit card terminals, etc.

**SP Premium and HotSpot WiFi services are broadcast 5 GHz only. You must have a wireless adapter capable of 802.11 a/n/ac. Wireless-AC USB adapters are available for purchase onsite from the Event Technology Services department, if needed.**

### TELEPHONE

**Telephone:** Analog telephone line with a single-line handset. Direct inward dialing. Dial 9 for an outside call. Two-line, multi-line or conferencing handsets are also available

### AIR, WATER, NATURAL GAS

**Compressed Air Connection:** 100 PSI. 3/8 inch quick universal disconnect and c/o valve.

**Water Fill / Empty:** One time fill for a single container (hot tub, aquarium, fountain, etc) and a one time empty.

**Cold Water Connection:** Water connection with 3/4 inch standard hose bib with shut-off.

**Drain Line:** Gravity flow drain line. Semi-rigid PVC. Slip-fit with hose clamp connection.

**Natural Gas Connection:** 1/2 inch quick disconnect. Regulator not included.

**Engineering services are available in exhibit halls only. Some services are limited to select areas of the halls.**



### MOBILITY SCOOTER & WHEELCHAIR RENTALS

For additional assistance moving throughout our facility, we offer daily rentals of mobility scooters and wheelchairs. Rentals can be picked-up and returned at the Guest Services office, 24 hours a day. The Guest Services office located on the lower mezzanine level outside of Hall A.

Reservations are recommended. Onsite rentals are limited by staff and equipment availability.



### Event Technology Services Department

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A SALT LAKE COUNTY FACILITY

